



**We did our part to  
keep America free!**

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Cold War Patriots is a division of Professional Case Management and not affiliated with the U.S. Department of Labor.



**P.O. Box 18916 | Denver, CO 80218-9927**

**★ Recent changes to the U.S. DOL procedure manuals, potential new SECs and laws are being discussed that could affect your benefits. Call us today to learn if your benefits could be impacted by these updates! ★**

**[www.coldwarpatriots.org](http://www.coldwarpatriots.org)**

**1.877.335.0779**

# Updates & News



## DO YOU HAVE THIS CARD?

### **NEW** U.S. Department of Labor Medical Benefits White Card Updates

If you hold a U.S. Department of Labor medical benefits white card, there are important updates to your health benefits under the Energy Employees Occupational Illness Compensation Program.

The U.S. Department of Labor recently contracted with Acentra Health (formerly CNSI) to provide Pharmacy Benefit Management services to claimants. All claimants should have now received updated cards and associated documents from Acentra Health.

If you have a U.S. Department of Labor medical benefits white card and want to be kept updated on benefits changes, call Cold War Patriots at 866.883.2769, scan the QR code or visit [coldwarpatriots.org/new-whitecard](https://coldwarpatriots.org/new-whitecard).



# Take the Next Step on Your Claims Today!

If you are interested in applying for a U.S. Department of Labor medical benefits white card, or have applied and were denied, we can assist you with next steps. Scan the QR code to visit our website and learn more.



Our Cold War Patriots Outreach Help Center is open Monday to Friday, 7 AM – 5 PM mountain time. Call **877.335.0779** or email us at [info@coldwarpatriots.org](mailto:info@coldwarpatriots.org).



## We'll be happy to discuss...

- ★ Starting your application or completing your claim for a U.S. Department of Labor medical benefits white card.
- ★ Reopening a denied claim.
- ★ Maximizing your benefits and compensation.
- ★ Qualifying for a free Impairment Evaluation.
- ★ Eligibility for free medication management.
- ★ Connecting you with a local network of support for claims and customized care.

**Contact the Cold War Patriots Outreach Help Center today with your questions on how to move forward with your claim and receive the benefits you've earned.**



# Outreach Spotlight



Above: Client John (left) and Paige (right) celebrating their shared birthday.

## PAIGE HAHN

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I joined Professional Case Management and Cold War Patriots in December of 2020, during the height of the pandemic. After more than 20 years of health care sales, when I was approached about this job, I thought the opportunity was too good to be true. Three and a half years later, I'm still helping clients in the great state of Indiana and the greater Cincinnati and Dayton, Ohio areas apply for their U.S. Department of Labor medical benefits white card and ultimately get the care that they need and have very much earned.

As a fun note, on my second day at work with Professional Case Management, my husband asked how my work was related to the Mound. He then told me that when his father started his recruiting business in Dayton in 1965, one of his main activities was recruiting engineers to the Mound and ultimately that is why my husband became an engineer himself.

It is a true honor to help sites across the U.S. I can be found most Thursdays at the Fernald card game at Snow's Lakeside and would love to meet with you anytime to help discuss your claims.



## TAYLOR MOORE KING

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I started with Professional Case Management and Cold War Patriots in July of 2020. I've had the privilege of meeting and working with many current and former nuclear weapons workers at the Paducah Gaseous Diffusion Plant (USEC) in Paducah, Kentucky and at Allied Chemical (Honeywell) in Metropolis, Illinois.

My role is to spread the word and educate local businesses and our community on the Energy Employees Occupational Illness Compensation Program Act. A large part of my job involves sitting down with workers, being a resource in the U.S. Department of Labor claims process, assisting every step of the way, and informing workers of the free benefits that they have earned. Some of my family members were your coworkers at the Paducah plant, so this program is near to my heart.

Having a background in social work, I stepped into this role with a great passion for helping others. I've been honored to have met many of you already and heard your stories. It is my primary goal to make a difference in working for you. To those I have not yet had the pleasure of meeting, I hope to see you soon at one of our upcoming events! Lastly, I'd like to take this opportunity to say thank you to all the current and former nuclear weapons and uranium workers for your service to this country.

# Cold War Patriots Events

Thank you to everyone who has attended one of our Cold War Patriots events so far this year! We are proud to bring you the necessary information about Energy Employees Occupational Illness Compensation Program Act and Radiation Exposure Compensation Act benefits, as well as resources from the U.S. Department of Labor Energy Employees Resource Centers, Advocates, and Medical Screening programs.

We hope you can join us at one of our upcoming events this year. For those unable to join us in person, we will continue to offer virtual events.



## BENEFITS REVIEW EVENTS

Come speak with Energy Employees Occupational Illness Compensation Program Act and Radiation Exposure Compensation Act experts, advocates and other resources. Discuss your specific needs in a private, one-on-one session.



## SOCIAL EVENTS

Workers are invited to stop by, pick up a special gift and reconnect with old friends. Past giveaway items have included blankets, cutting boards, camping chairs, and BBQ grill sets!



## DOC TALK EVENTS

If you have your U.S. Department of Labor medical benefits white card, join us for lunch to hear directly from an Impairment Doctor from PCM Impairments about the additional benefits you have earned.

## FOR DATE, TIME, AND EVENT LOCATIONS

Visit the CWP Events Page by visiting [coldwarpatriots.org/CWPevents](https://coldwarpatriots.org/CWPevents), scanning the QR code below or giving us a call at **1.877.335.0779**.



Be sure to also check your emails and mailbox for official invitations throughout the year.

# PM Senior Case Manager Spotlight



## **TRISHA BURK, RN**

Senior Case Manager

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I have been a Registered Nurse for 10 years. I have experience in medical and surgical, emergency room, skilled rehabilitation, in-home care and emergency medical technician training. I have volunteered for Tri-Village Rescue and at the free clinic in my community. I began my career with Professional Case

Management eight years ago. Through the years, I progressed from Case Manager to Senior Case Manager and Clinical Educator. I look forward to progressing as I continue my career with Professional Case Management. Before working here, I had no idea that these nuclear weapons and uranium plants existed. I had no knowledge of the work that our clients performed. I gained so much knowledge from our clients about the work that they did and the unfortunate impact it has had on their health. I am blessed to be a part of this wonderful team. Giving back to our patients is a great honor.



## **AMANDA UNDERWOOD, RN**

Senior Case Manager

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I was born, raised, and still live in Union County, Tennessee. Serving the community that I have always been a part of is a privilege, especially with the sacrifices they have made. I have been a Registered Nurse for 20 years; for about half of my life. It is all I know, and I always knew I was led to do this

work. I have been with Professional Case Management for eight years—three years as a Case Manager and five years as a Clinical Educator and Senior Case Manager. I train new Case Managers, Skilled Nurses, Certified Nurse Assistants, Personal Care Aides, and Relative Personal Care Aides. Education and training have always come naturally to me. I pride myself in educating and training to ensure that our clients receive the best care we can offer, and that starts with knowledgeable nurses and caregivers. I always strive to increase my knowledge, and I learn something new every day as the Energy Employees Occupational Illness Compensation Program Act and Radiation Exposure Compensation Act programs evolve and Professional Case Management keeps setting the bar higher. Our clients deserve the best, and I feel I give that every day.



# Paducah Gaseous Diffusion Plant worker, Perry, Calls Professional Case Management "Invaluable"

## Q: Perry, how has Professional Case Management helped you?

I've been fortunate enough to be associated with Professional Case Management for several years now. I can't say enough about how the Professional Case Management Paducah, Kentucky office has provided me with courteous and caring service. Any question I might have, all I need to do is ask and I will receive a timely answer.

My case manager, Tina, has gone above and beyond my expectations in being kind and accommodating, always happy to plan her visits around my schedule. She listens to anything that may be going on with me medically or personally. I know I can always count on her to be available anytime I need her, either to answer a question or to change my visit time. She takes a personal interest in my health and life and is genuinely invested in my overall wellness.

She is always on top of her game when it's time for recertification and makes it easy for me to know what I need to do to get that accomplished. She has provided invaluable help regarding Energy Employees Occupational Illness Compensation Program information and keeps me updated.

**"Professional Case Management has provided me with invaluable assistance through information, friendly service, and vital medical monitoring."**



Above: Perry, Front Line Supervisor at the Paducah Gaseous Diffusion Plant in Kentucky for 32 years, and Tina, Registered Nurse, his Professional Case Management case manager.

Professional Case Management has provided me with invaluable assistance through information, friendly service, and vital medical monitoring. I truly appreciate Professional Case Management and especially Tina.



**Professional Case Management**

*Helping Nuclear & Uranium Workers Live at Home*



# IMPAIRMENTS CORNER

## What Could YOU Do With A Little Extra Cash In Your Bank Account?

Spring is in the air, and it's a great time to contact PCM Impairments to see if you are eligible for an Impairment Evaluation.

Call us at **866.548.4079** or scan the QR code to visit our website, [procasemanagement.com/impairment-evaluations](https://procasemanagement.com/impairment-evaluations).



<b>WHO</b>	Those with a U.S. Department of Labor medical benefits white card.
<b>WHAT</b>	An Impairment Evaluation, guided end-to-end by a team of experts.
<b>WHEN</b>	Initially upon receipt of your white card, and generally every two years.
<b>HOW</b>	Give us a call and we will make it simple.
<b>WHY</b>	<b>Extra cash!</b> If you qualify you may receive \$2,500 for each 1% of whole-body impairment resulting from your covered condition(s) up to \$250,000.

**Did you know you have a choice in Impairment Doctors?** Why not choose one with a whole team of specialists who will assist you to get authorized, collect medical records and even order medical tests if they are needed.

**Choose one with over 20 years of experience. Choose PCM Impairments.**